

Horizon

Serious investigations need serious tools.

Horizon delivers clarity, speed, and control — empowering teams to stay aligned, own their tasks, and never miss a deadline from case creation to resolution.

Centralized
ONE PLATFORM

Structured
BUILT-IN WORKFLOWS

Collaborative
TEAM ALIGNMENT

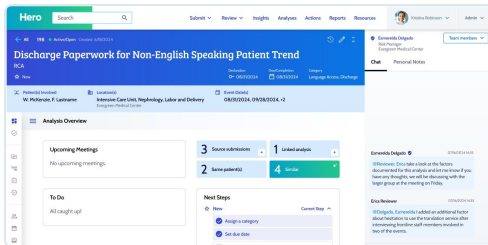
Compliant
REGULATORY-READY

→ From case creation to resolution — every step, every stakeholder, in one place.

CORE CAPABILITIES

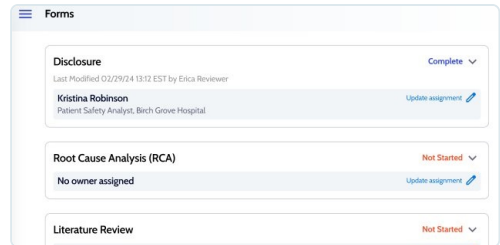
Everything your investigative team needs.

Collaboration that Drives Action



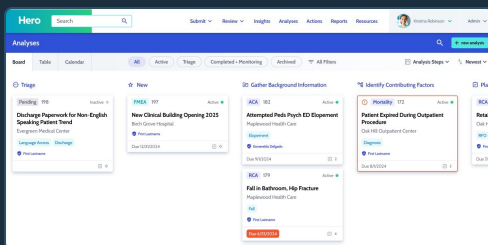
- Assign tasks with clear owners and deadlines
- Built-in communication and follow-up tools
- Keep all team members aligned in real time
- Prevent missed deadlines with automated reminders

Reporting That Works for You



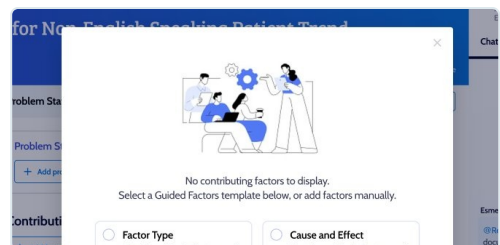
- Create tailored reports for internal stakeholders
- Meet regulatory standards without extra effort
- Flexible form builder for any workflow
- Assign and track completion status per form

One Platform, Total Oversight



- Centralized case management from intake to close
- Intuitive interface reduces training time
- Full audit trail for every action taken
- Dashboard visibility across all active cases

Built-in Best Practices



- Guided workflows for root cause analysis (RCA)
- Structured templates ensure nothing is missed
- Contributing factor identification built in
- Best practice frameworks out of the box

HOW IT WORKS

A structured path from incident to resolution.

01

Create the Case

Log an incident quickly with a structured intake form. Tag type, category, and priority immediately.

02

Assign & Investigate

Distribute tasks to team members with deadlines. Use guided RCA tools to surface root causes.

03

Analyze & Document

Complete forms, attach evidence, and document findings with structured workflows and templates.

04

Report & Close

Generate tailored reports for leadership and regulators. Archive with full audit trail.

WHO IT'S FOR

Designed for the teams who investigate what matters.

PS

Patient Safety & Quality Teams

Manage adverse event investigations with structured templates, RCA tools, and deadline tracking that keeps cases moving forward.

CM

Compliance & Risk Management

Generate regulatory-ready reports and maintain complete audit trails to satisfy internal governance and external oversight requirements.

LD

Operations & Leadership

Gain real-time visibility across all active investigations with dashboards and progress tracking — no more chasing updates by email.

KEY WORKFLOWS

Configurable for your process.

Disclosure Management

Track disclosure status, assignee, and completion per case with update workflows.

Root Cause Analysis

Guided factor templates identify contributing causes by type and causal relationship.

Literature Review

Document evidence review steps and attach supporting references within the case.

Corrective Actions

Assign follow-up actions with owners and due dates to ensure accountability.

WHY HORIZON

Built for investigation teams.

SafeTower Horizon

Analysis & Action Tracking Platform

Take the guesswork out of investigations with structured workflows that ensure nothing gets missed — from first report to final resolution.

Horizon integrates task management, forms, reporting, and root cause analysis in a single platform — eliminating scattered spreadsheets and disconnected email chains.