

Find hidden risks in your data.

Calling safety and patient relations leaders everywhere.

Fire drill!

Your CEO calls you late on a Friday afternoon and wants to know what kinds of events are trending across the system. He needs the information for a risk management committee meeting on Tuesday, before he meets with the board of trustees.

What do you do?

If you are like many of your colleagues, you start sending Teams messages to your staff. You schedule a meeting for Monday to discuss all findings and finalize a response for your CEO. You have done this before, and you already know the challenges your staff will face in finding you answers.

- Your current solution isn't set up to look for similar event clusters and display them based on permissions.
- Your current solution can't display event trends and filter them by scope.
- Your current solution makes it very hard to pull custom reports. IT requires a ticket to create one for you. And they are backlogged.
- The out-of-the-box system reports produce unreliable data because the quality of event data captured is suspect.



Thankfully, you have a great team. They help you pull together a list from sticky notes and spreadsheets, organize it by harm level, describe the results of any investigations and actions taken, and then send it to the risk management team for review. Crisis managed! And yet, the 'what ifs' come flooding in; what if the data aren't telling the true story; what if the CEO ends up assuming risks they never intended; what if the trustees prioritize actions that don't lead to sustainable improvements; what if the organization's reinsurance premiums rise?

The SafeTower Way

There is an easier way. Welcome to the SafeTower way.

- SafeTower takes a strategic, innovative path to unlock capacity on your team so you can focus on keeping patients safe and satisfied.
- SafeTower helps you build towards the ideals of safety culture, psychological safety, transparency, feedback loops and collaboration.
- SafeTower uses sophisticated AI to help you manage complexity so you can see risks hiding in plain sight in the mountains of data.



SafeTower's innovative safety management solution was designed to make it easy for nurses and other frontline staff to report events, unlocking their capacity to quickly return to taking care of patients. The SafeTower solution is the perfect companion to help you pursue a coherent clinical risk management strategy, to establish a culture of safety in your organization, and to implement policies and procedures that encourage and empower inclusion, transparency and collaboration.



Contact Us

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Safety Analytics

Finding signals in your safety and grievance data is like looking for a needle in a haystack. Standard data mining techniques don't work because making sense of the data requires an analysis of both structured and free text data. Tying the data together within the solution is very hard because the systems weren't designed to handle complexity. Rather, they were primarily designed to allow capture of structured data.

SafeTower's solution was designed with AI in mind. We set out to make it easy for safety and grievance teams to report events. Smart AI algorithms take on the burden of coding events, assigning harm scores and routing events to the right people. These AI algorithms also help find signals in your data, so your teams can make improvements to patient safety practices and patient experiences.



Code Events



Find Similar Events



Find Event Trends

Immediate Value

SafeTower can create immediate value for you.

1. Our AI algorithms can quickly identify patterns and relationships in your disparate data sets.
2. Your IT department can quickly organize the data based on the identified patterns.
3. A baseline set of signals is established to measure action outcomes.

A robust data infrastructure is key to improving visibility to risk bearing events across an organization. Creating such an infrastructure requires discovering the relationships between users, roles, locations and taxonomies. Pulling together the resources needed for such a project can be daunting when budgets and resources are already burdened.

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